

NASSCORP Public Institution Driver Training Program

Comprehensive Training & Learning Platform Completion Report

*A joint initiative of Road Safety Action International (RSAI)
and the National Social Security & Welfare Corporation
(NASSCORP) – 2026*

Program Overview

Road Safety Action International (RSAI) partnered with the National Social Security and Welfare Corporation (NASSCORP) to deliver a structured, competency-based road safety training program for NASSCORP's driver workforce and vehicle-assigned staff. The program combined in-person classroom training with an online Learning Management System (LMS) to reach 200 participants across operational drivers, senior and mid-level officers, and other institutional staff.

Delivered between March and July 2026, the program covered six core training areas: road safety knowledge and Liberia's Vehicle and Traffic Law, defensive driving and hazard perception, vehicle inspection and preventive maintenance, driver ethics and institutional procedures, emergency response and first aid, and accident reporting. Training combined interactive lectures, group discussions, scenario-based learning, hands-on vehicle inspection practice, and emergency response simulations.

This report brings together results from both delivery channels – the three in-person training batches held at NASSCORP Headquarters and the RSAI online learning platform – to give a complete picture of the program's reach and impact.

In-Person Training Results

Three sequential training batches were held at NASSCORP Headquarters in Monrovia, each running a structured three-day curriculum. A total of 150 drivers and staff were enrolled across the three in-person batches, with an additional 50 senior and mid-level staff enrolled through the online platform.

Batch	Dates	Enrolled	Assessed	Pass Rate
Batch 1	Apr 29 – May 4, 2026	50	33	91%
Batch 2	May 13 – 18, 2026	50	25	80%
Batch 3	May 20 – 25, 2026	50	34	94%
Online Batch	Apr – Jun 30, 2026	50	In Progress	—
TOTAL	Mar – Jul 2026	200	92	89%

Across all batches, 92 participants completed post-training assessments, achieving an overall average pass rate of 89% with an average score of 86%. Batch 3 recorded the strongest results, with a 94% pass rate, reflecting the benefit of refinements made after each earlier session.

Knowledge Gains

To measure the program's impact, RSAI administered a pre-training baseline survey to a sample of NASSCORP drivers across five core road safety knowledge domains, then re-assessed participants after training. The results show substantial improvement across every domain, with the largest gains recorded in Post-Crash Response – the area identified as the most urgent training priority at baseline.

Knowledge Domain	Pre-Training	Post-Training	Gain
Post-Crash Response	14%	82%	+68 pts
Safer Road Users	22%	85%	+63 pts
Safer Roads & Mobility	33%	88%	+55 pts
Road Safety Mgmt. & Enforcement	35%	89%	+54 pts
Safer Vehicles	38%	86%	+48 pts
OVERALL AVERAGE	28%	86%	+58 pts

On average, participants moved from 28% full-knowledge scores before training to 86% afterward – a 58 percentage-point improvement, reflecting a strong overall transfer of road safety knowledge into the driver workforce.

Online Learning Platform (LMS)

To extend the program's reach to senior and mid-level staff who could not attend full in-person sessions, RSAI developed and hosts a dedicated online Learning Management System covering the training curriculum in five self-paced modules, each paired with a knowledge-check quiz drawn from a 100-question assessment bank.

Course Enrollment

The introductory module, Road Safety Fundamentals, has drawn the largest share of online enrollment, with subsequent modules maintaining steady completion through to Post-Crash Response – the program's capstone module.

Online Course	Enrollments
Module 1: Road Safety Fundamentals	13
Module 2: Safer Roads and Mobility	6
Module 3: Safer Vehicles	5
Module 4: Safer Road Users	5
Module 5: Post-Crash Response	5

What Participants Are Saying

Feedback from online learners has been strongly positive, with recent course reviews averaging 4.4 out of 5 stars. One reviewer, a professional driver with 23 years of experience, praised the training's practical relevance to managing distractions, protecting vulnerable road users, and resisting passenger pressure – and recommended the course to fellow NASSCORP drivers. Other participants described the training as “rewarding” and “a very good match” for their day-to-day work.

Congratulations to Our Online Program Graduates

The following participants have successfully completed all five modules of the RSAI online Road Safety Training program – from Road Safety Fundamentals through Post-Crash Response – earning full completion of the NASSCORP PID online curriculum:

1	Chamelle P. Woods Davis
2	Tormue Curtis Queminee
3	C Davies
4	L Fleming
5	D Giddings

RSAI and NASSCORP congratulate these participants on their commitment to professional development and road safety excellence. Their achievement reflects the kind of sustained engagement the program is designed to encourage across NASSCORP's full driver workforce.

Program Achievements

- Delivered a complete six-module road safety curriculum to 200 NASSCORP drivers and staff through a hybrid in-person and online model.
- Achieved an 89% average pass rate on post-training assessments across all in-person batches.
- Recorded a 58-percentage-point average improvement in road safety knowledge, with the sharpest gains in the highest-priority domain, Post-Crash Response.
- Launched Liberia's first institutionally embedded digital driver-training and certification platform for a social security corporation.
- Produced a full library of training materials, vehicle inspection checklists, and emergency response reference guides as lasting institutional resources for NASSCORP.
- Extended program access to senior and mid-level NASSCORP leadership through flexible, self-paced online learning.

A Word from the Executive Director

“Road traffic crashes are not accidents – they are the visible consequences of gaps in systems, behavior, and institutional responsibility,” said Eric Gabriel Jenn-Judgges, Executive Director of Road Safety Action International. He described the Public Institution Drivers Training Project as more than a training program – a strategic intervention designed to help NASSCORP and other public institutions lead by example on discipline, professionalism, and accountability in road use, and to strengthen public trust through safer, more responsible institutional transport.

Looking Ahead

With in-person training complete and the online learning platform continuing to welcome new participants, RSAI and NASSCORP remain committed to building a lasting culture of road safety across the Corporation's transport operations. Drivers and staff who have not yet completed their training are encouraged to log in to the online learning platform to finish their modules and join the growing list of certified NASSCORP road safety graduates.